



NOS Culture of Evaluation

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Agenda

- Background
- NOS Evaluation Framework
- External Evaluations





Foundations for Evidence-Based Policymaking Act of 2018



- Defines “Evaluation”

- An assessment using systematic data collection and analysis of one or more programs, policies, and organizations intended to assess their effectiveness and efficiency.



- Requires evaluation plans and a systematic plan for identifying and addressing policy questions in strategic plans



- Learning Agendas





Creating a Culture of Evaluation in NOS



NOS aspires to achieve cycle of continuous improvement to improve public service and performance. We seek to:



- Enhance processes
- Improve understanding of resource allocation requirements
- Align processes
- Increase efficiency
- Enhance stakeholder engagement





NOS Evaluation Framework

NOS does three types of evaluation on different cycles:



1. Self Evaluation (Annual)

- Provide a structured approach to continuous improvement.
- Identify and document best practices for sharing with other Programs
- Facilitate the sharing of best practices



2. Business & Organizational Reviews (5 year cycle)

- Provide Programs with an independent perspective by utilizing a structured, peer evaluation approach.
- Assist in identifying business processes that need attention
- Promote appropriate consistency across NOS Program Offices





NOS Evaluation Framework



3. External Reviews (5 years cycle for full review)

- External entity/SMEs evaluate mission delivery and issue a report with recommendations
- Generate third-party assessments of the quality, relevance, and performance of Program Office products and services.
- Provide input on the Program Office's unique risks and challenges



	Year 1	Year 2	Year 3	Year 4	Year 5
IOOS	●	●	● ▲	●	● ■

- Self Evaluation
- ▲ Business & Organizational Review
- External Evaluation (# indicates sub-topic)





External Evaluations



Provide a systematic and standard assessment of how well a program is implemented and offer guidance for future operations.



External Review Criteria

- Quality
- Relevance (aka impact, “so what”)
- Performance





External Evaluations



Setting up an External Review

- Scope:
 - Whole program or segmented program
 - Program Office with input from AA and DAA
- Timing:
 - Can easily take 9 months to prepare for external evaluation
- Use Post-Completion:
 - Consider timing and rollout once the report is completed
 - Align with big events or anniversaries





What we do with the Evaluation information

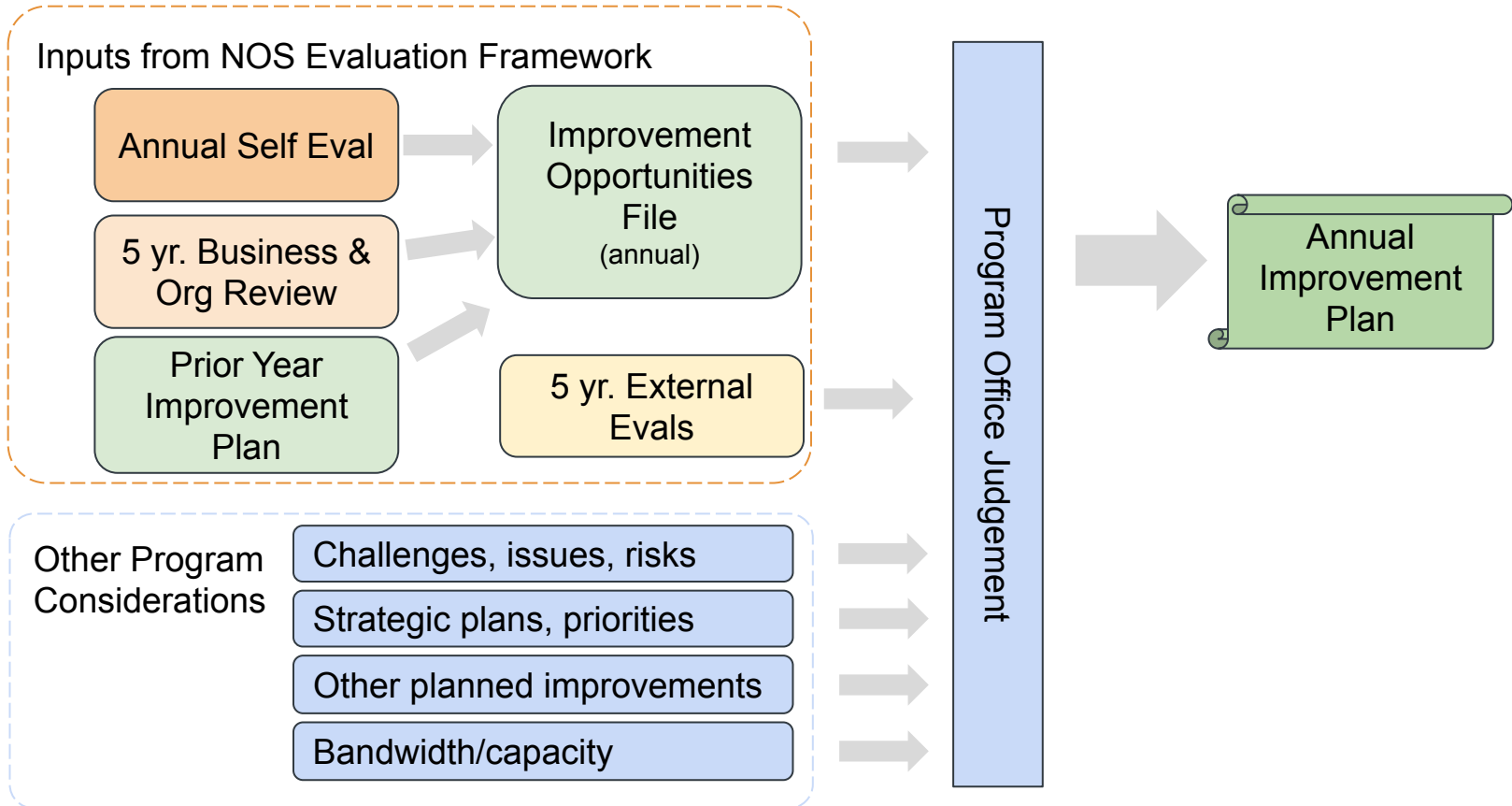


- Support Budget requests
- Inform programmatic decisions and increase the effectiveness and efficiencies of programs, products, and services.
- Improve understanding for demand for provided services
- Complement and compare the findings with other two evaluation types
- Inform/validate the PO's strategic planning
- Improve mission and operational execution





Transforming Evaluation into Improvement





Questions?

