Recommend quality management indicators for data and products to meet customer needs

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1. Goal setting

Create marketable indicators of excellence from existing level of sound science and engineering

Improve ability to focus investments on continual improvement and responsiveness

Stockton's 4 gears from planning, through allocation, then to quality… Instead, quality can pull

Primarily bundling process of successes; side-effect increased focus in external communications

Enhance awareness, measurability, client satisfaction of IOOS data, process, personnel levels

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2. Applicable working definitions

Quality is an organizational structure and commitment first, which spawns metrics to support focus

Quality to be defined by IOOS' targeted clientele for their particular objectives

Quality to be measured by IOOS and clientele at multiple scales

INTEGRATION 1st, $, T, accuracy & precision, completeness, representativeness, repeatability, reliability

beforehand, explicitly when possible, with objective assessor, adaptively

only novelty may be feedback loops in governance and role in broadcasting

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3. Possible types of deliverables

White papers with key clientele on where & how IOOS was vital to reaching service quality threshold. But for…

QMP construct to IOOC and RA Directors Meeting

White paper on successes

White paper on self-assessment process

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4. Possible members of their subcommittee beyond the FAC members

QARTOD

Representative from Society of Quality Assurance

5. Your plans to get this done intercessionally

TBD